

## Fiscal Administrators Meeting

### Areas to Monitor: November 1, 2023

Area to Monitor	Description	Action
<b>UPDATE: Education Benefit</b>	Deadline for using Education Benefits for this calendar year is December 15 <sup>th</sup> , 2023.	
<b>UPDATE: Customer Portal for Solution Center</b>	Launched in early October 2023; ~170 requests to enroll to date. If you would like to request access, please send to askfinance@virginia.edu.	Additional behind-the-scenes work does occur at the T1 level that is not visible to the user always. If anyone has concerns about the speed in which their case is being reviewed, a best practice is to call the Solution Center ((434) 924-3400)

## Q&A

Questions	Answers	OTHER COMMENTARY
<b>UPDATE: Customer Portal for Solution Center</b>		User
Is the preference that cases not be submitted via the portal, but instead to continue be submitted via email to askfinance?	No preference. They will be entered into the same queue either way.	You cannot submit an attachment if you submit a case in the portal, so it will be preferable to send these types of requests through askfinance@virginia.edu
<b>UPDATE: 90-day aging T&amp;E Card</b>		Blog article on this topic: <a href="https://uvafinance.blogspot.com/2023/10/new-penalty-for-t-cards-with-aging.html">https://uvafinance.blogspot.com/2023/10/new-penalty-for-t-cards-with-aging.html</a>
How should proceed if need an extension?	Send a query to AskFinance@virginia.edu; Send a query to Card@virginia.edu if urgent.	
<b>UPDATE: PO/Requisition Closing Process</b>		Please request access by sending an email to <a href="mailto:askfinance@virginia.edu">askfinance@virginia.edu</a>

Can the "Purchase Orders targeted for Closing or Cancellation" report be run by Cost Center?	Yes, via worktag area/column.	
Will the report allow us to query on CCH (cost center hierarchy)?	This is currently being investigated.	