

# Fiscal Administrators Pulse Activity | "Top of Mind" Items

## Session Data



**188**  
Participants

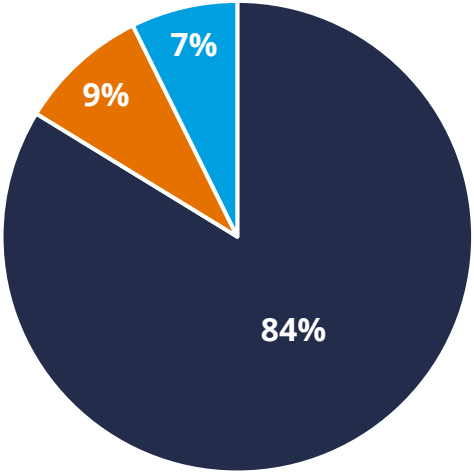


**123** Poll  
Responses



**3** Prominent  
Themes

## "Top of Mind" Items



■ Training & Support ■ Deadlines & Blackout Dates ■ Cutover

## Prominent Themes



### Training & Support

Curiosity around content, structure, and schedule of training, including the courses that will be offered and the training format (instructor-led vs. web-based).



### Deadlines & Blackout Dates

Desire to understand when important changes will occur and the days/weeks during which employees should refrain from taking PTO.



### Cutover

Anticipating details relating to go live and project deployment, including clear timelines and specific cutover activities.

# Fiscal Administrators Pulse Activity | Areas for Increased Communication

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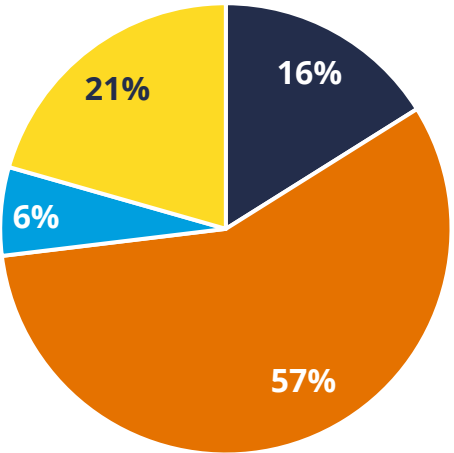


63 Poll  
Responses



4 Prominent  
Themes

### Areas for Increased Communication



- Security Roles
- Training & Support
- UER/FST Fridays
- Deadlines & Blackout Dates

### Prominent Themes



#### Security Roles

Desire for conversations about the security roles each employee of the University will hold and the transactions they will be able to execute in Workday.



#### Training & Support

Clearer communication relating to content, structure, and schedule of courses. Better understanding of post-go live support (Finance Solution Center).



#### UER/FST Fridays

Interest regarding opportunities to engage with Workday before formal training begins in May.



#### Deadlines & Blackout Dates

Greater understanding of when important changes will occur and the days/weeks during which employees should refrain from taking PTO.

# Fiscal Administrators Pulse Activity | Helpful Actions Taken by FST Team

## Session Data



**188**  
Participants

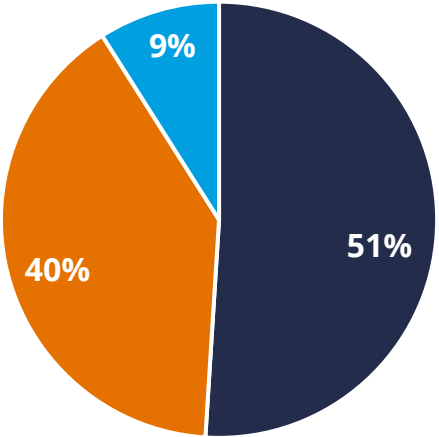


**43** Poll  
Responses



**3** Prominent  
Themes

## Helpful Actions Taken by FST Team



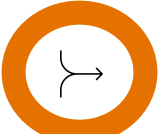
■ UER Sessions ■ FST Fridays ■ Office Hours

## Prominent Themes



**UER Sessions**

Excited to have the opportunity to practice hands-on activities in the training tenant, executing various Workday transactions.



**FST Fridays**

Enjoyed a sneak peek into the system and the chance to learn about the transactions that certain security roles with a high volume of role assignments (i.e., Employee as Self, Procurement Shopper) can execute.



**Office Hours**

Grateful for the time and space to ask questions and have open dialogue with FST team leaders.

## Currently in the Works

- **FST Fridays** – Demo-driven sessions that include role-based day-in-the-life previews and high-level discussion of change impacts (every Friday in April). [See schedule.](#)
- **Training** – Instructor-led virtual classes and web-based trainings specific to security role will be offered beginning in May. A training schedule will be published in mid-April. Support will also be provided by the Finance Solution Center. [Read more about training.](#) [Read more about the Finance Solution Center.](#)
- **Security Roles** – Security role summaries have been posted to help managers facilitate conversations about Workday security roles with employees. [Access Security Roles: Day in the Life Summaries.](#)

